

Certain 2012 YFM40FB (BIG BEAR 400) Models
FACTORY MODIFICATION CAMPAIGN – Front Shock Absorbers
Yamaha Technical Bulletin AT2013-003R

Affected Models:

2012 Big Bear 400 (YFM40BBGR, YFM40FBBL, and YFM40FBHB) model

AH29Y-0009101~0009200

The reason for this recall:

Because of improper manufacturing in affected units, there is the possibility that the front shock absorber assembly shaft could separate from the shock body during operation. If this happens, steering and suspension would be adversely affected, causing poor steering characteristics that could lead to loss of control and an accident resulting in injury or death.

What Yamaha and your dealer will do:

To correct this defect, your authorized Yamaha dealer will replace both front shock absorbers (shock absorbers). The service takes about 30 minutes, but be aware that your Yamaha ATV dealer may need to keep your Big Bear 400 for several hours to allow time for repair depending upon their current service schedule.

What you should do now:

Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your ATV for this service. Remember to take this letter with you when you take in your ATV. You should not drive your Big Bear 400 until this modification is performed. If you are unable to return to the Yamaha dealer who sold you the ATV, this service will be performed by any authorized Yamaha ATV dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the "Find a Dealer" section of this website.